







Responsibly serving our customers beyond their expectations.

OFFICE CLOSURES & IMPORTANT DATES

FEBRUARY

- 11** Team Training - Late Opening 
- 14** Valentine's Day 
- 16** Presidents' Day - Offices Closed

MARCH

- 14** ORUD 75th Anniversary! 
- 18** Team Training - Late Opening
Natural Gas Utility Workers' Day 

APRIL

- 3** Good Friday - Offices Closed
- 8** Team Training - Late Opening 
- 15** Tax Day! 

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FOR THE LATEST NEWS AND UPDATES

 @OakRidgeUtilityDistrict  @orudnaturalgas

APPLIANCE OF THE MONTH









30" Smart Wi-Fi Enabled Fan Convection Range

\$1,741

OVER \$100 BELOW MSRP



FEATURES

-  **5.8 cu. ft. Gas Convection Range**
-  **EasyClean® + Self Clean**
-  **Air Fry & Convection Bake/Roast Options**
-  **PrintProof® Stainless Steel**
-  **UltraHeat™ 20K BTU Power Burner**
-  **Extra-Large Cast Iron Non-Stick Griddle**
-  **ThinQ App Compatible**
-  **5 Burner Cooktop with Removable Cast Iron Griddle**

MODEL# LRGL5825F

VISIT OUR SHOWROOM FOR ALL YOUR APPLIANCE NEEDS



SCAN ME 

VISIT OUR WEBSITE FOR MORE!

Safety Message



Natural gas is America's most popular home heating fuel – heating more households than all other energy forms combined. Natural gas is increasingly popular for use by homeowners, schools, businesses, and factories because it is efficient, clean, and reliable while at the same time a relative bargain compared to alternative energy sources.

The safety of our customers is our top priority here at ORUD. While we never anticipate any issues with natural gas, we have extensive emergency plans in place should anything out of the ordinary occur. In our community, the Oak Ridge Utility District provides natural gas to more than 15,600 customers in parts of Anderson and Roane Counties through a network of underground distribution lines. Main gas lines branch into household service lines. The pipes are typically made of "caution yellow" plastic or coated steel which helps prevent corrosion. The main lines are typically two to eight inches in diameter and are located roughly two feet or more below the surface, while service lines are typically half-inch to three-quarter-inch in diameter and buried twelve to eighteen inches below the surface.

Whether you're installing an underground dog fence, running water to an outbuilding or post-hole digging for a new mail box post, underground piping and other utilities can be damaged. That's why it's important to "Call Before You Dig" or move earth in any way. Please call Tennessee 811 by dialing (811) at least 48 hours prior to any type excavation to have the buried utility lines located. This is a free service. You can help prevent third party damage by watching for suspicious activity and construction near the pipeline right-of-way. Calling before you dig can prevent a costly or even deadly mistake.

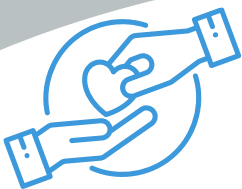
Natural gas is a colorless, odorless gas; however, a chemical that smells like rotten eggs is added to help detect a possible leak. If you smell this odor, or just think you might be smelling gas, leave the area immediately and call ORUD at 865-483-1377 or 911 from a neighboring home or business. Never turn on or off switches or use a flashlight or phone in the presence of the gas smell, because an electric spark could ignite the gas, causing an explosion. Do your part to familiarize yourself and your family with these natural gas safety tips and continue to enjoy the value, comfort and benefits of America's cleanest, most efficient energy source!

This message is brought to you by ORUD as a public service. To learn more about our natural gas service and the benefits of natural gas, call 865-483-1377.

For more safety information, visit www.orud.org



Sasha Little
VP of Communications



Give the gift of warmth

ADFAC has provided assistance to families throughout this region for the past 30 years.

Help your neighbors stay warm this winter by giving them the gift of warmth.

The Project SAFE program offered by ADFAC helps provide temporary utility bill assistance to families experiencing financial hardship. Providing these families with aid helps them get back on their feet again, and donations from ORUD customers make a real difference.

Please consider donating today!

I would like to give the gift of warmth and help my neighbors in need by donating to Project Safe!

My check is enclosed \$ _____

Name: _____

I would like to donate \$ _____
each month for Project Safe. Please add it to my monthly bill.

Address: _____

Account #: _____

We thank you for having a heart and heating a home!
Please return this form with your monthly bill.



orud.org | Bill Pay (865) 220-6600