



*Responsibly serving our customers beyond their expectations.*

### OFFICE CLOSURES & IMPORTANT DATES

#### NOVEMBER

- 12** Team Training - Late Opening
- 14** Veterans Day Luncheon
- 27** Thanksgiving Holiday - Offices Closed
- 28**

#### DECEMBER

- 10** Team Training - Late Opening
- 24** Christmas Holiday - Offices Closed
- 25**

**2026**

#### JANUARY

- 1** New Years Day - Offices Closed
- 19** Martin Luther King Day - Offices Closed



**ORUD**  
NATURAL GAS  
Your Affordable Energy Choice

Email Address

Password

**LOGIN**

Remember Login ID

Enable Face ID Login

Can't Log In?  
Not Registered? Sign up here!  
Sign Up

## DOWNLOAD OUR APP

The ORUD mobile app mirrors our online customer portal so managing your account from a computer or your mobile device is a breeze. Here are some of our favorite things you can do with our free app.

- Access your usage summary
- Download your billing statement (now available in .pdf format!)
- Pay your bill
- Manage autopay
- Add multiple accounts

**SCAN TO DOWNLOAD**

Download on the  
 App Store

GET IT ON  
 Google Play

# FOLLOW US ON SOCIAL

FOR THE LATEST NEWS AND UPDATES

@OakRidgeUtilityDistrict

@orudnaturalgas

orud.org | Bill Pay (865) 220-6600



VISIT OUR SHOWROOM FOR ALL YOUR APPLIANCE NEEDS



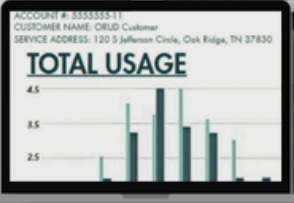
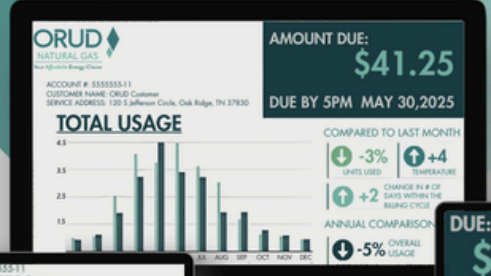
VISIT OUR WEBSITE FOR MORE!



SCAN ME

# GET YOUR BILL ON TIME, EVERYTIME WITH E-BILLING

USING OUR WEBSITE, YOU CAN SIGN UP FOR E-BILL AFTER CREATING AN ACCOUNT. YOU WILL RECEIVE AN EMAIL EACH MONTH WHEN YOUR BILL HAS BEEN GENERATED AND IS READY TO VIEW THROUGH YOUR E-BIZ ACCOUNT.



## ENROLL TODAY!

# LEVELIZED *billing*

Our Levelized Billing option spreads your monthly payment amount out evenly to prevent extreme costs throughout the year. However, your amount will fluctuate some each month to reflect an accurate 12 month average.

*Level up your budgeting game by enrolling in our Levelized Billing.*

This option allows you to plan ahead for fun outings with your family and friends and spend less time calculating your monthly budget!

You can sign up for Levelized Billing at any point during the year, as long as you have 12 months of usage history at your address.

**Please Note:** If you're already enrolled, you do not have to take action!



# Give the gift of warmth

ADFAC has provided assistance to families throughout this region for the past 30 years.

Help your neighbors stay warm this winter by giving them the gift of warmth.

The Project SAFE program offered by ADFAC helps provide temporary utility bill assistance to families experiencing financial hardship. Providing these families with aid helps them get back on their feet again, and donations from ORUD customers make a real difference.

Please consider donating today!

I would like to give the gift of warmth and help my neighbors in need by donating to Project Safe!

My check is enclosed \$ \_\_\_\_\_

Name: \_\_\_\_\_

I would like to donate \$ \_\_\_\_\_

Address: \_\_\_\_\_

each month for Project Safe. Please add it to my monthly bill.

Account #: \_\_\_\_\_



**We thank you for having a heart and heating a home!**  
Please return this form with your monthly bill.

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