



Responsibly serving our customers beyond their expectations.

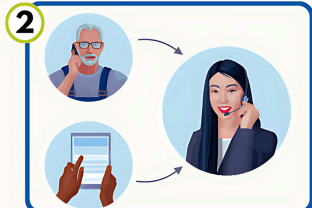


Failure to dig safely can endanger yourself, emergency responders and your community. If you see someone digging or disturbing the soil and there are no colored flags or marks on the ground, please stop them. Suggest that they call 811 or visit clickbeforeyoudig.com before continuing. When planning a digging project, never rely on word of mouth, maps, memory, or pipeline markers.

TO SUBMIT A LOCATE REQUEST JUST FOLLOW THESE STEPS



At least two to three business days before your project - call TN 811 or visit Click Before You Dig.com



You'll be connected to a representative who'll ask you about your project, including the type of work you'll do, where it'll be done and when you'll start.



This information will be provided to pipeline operators and other companies with buried utilities near the work site by your local one-call center, saving you time and trouble.



Pipeline operators and utilities will respond to the one-call ticket within a few days. Professional locators will mark their facilities so you can work around them, saving yourself from injury or property damage.

OFFICE CLOSURES & IMPORTANT DATES

MAY

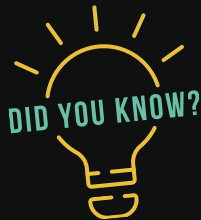
- 11** Mother's Day 🌸
- 14** Team Training - Late Opening ⚙️
- 26** Memorial Day - Offices Closed 🇺🇸

JUNE

- 11** Team Training - Late Opening ⚙️
- 15** Father's Day 🐮
- 19** Juneteenth 🇺🇸

JULY

- 4** Independence Day - Offices Closed 🇺🇸
- 9** Team Training - Late Opening ⚙️



NATURAL GAS IS THE MOST AFFORDABLE RESIDENTIAL ENERGY SOURCE.

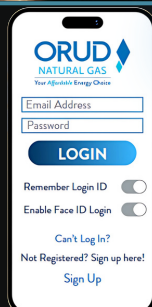
Natural gas is the lowest among residential fuels. Electricity remains the highest. An electric washer and dryer would need to be almost 4 times as efficient as natural gas to break even on the operating costs of doing laundry!

Broil King



DOWNLOAD OUR APP

The ORUD mobile app mirrors our online customer portal making account management easier than ever!



Download on the App Store



GET IT ON Google Play

ATTENTION ORUD CUSTOMERS

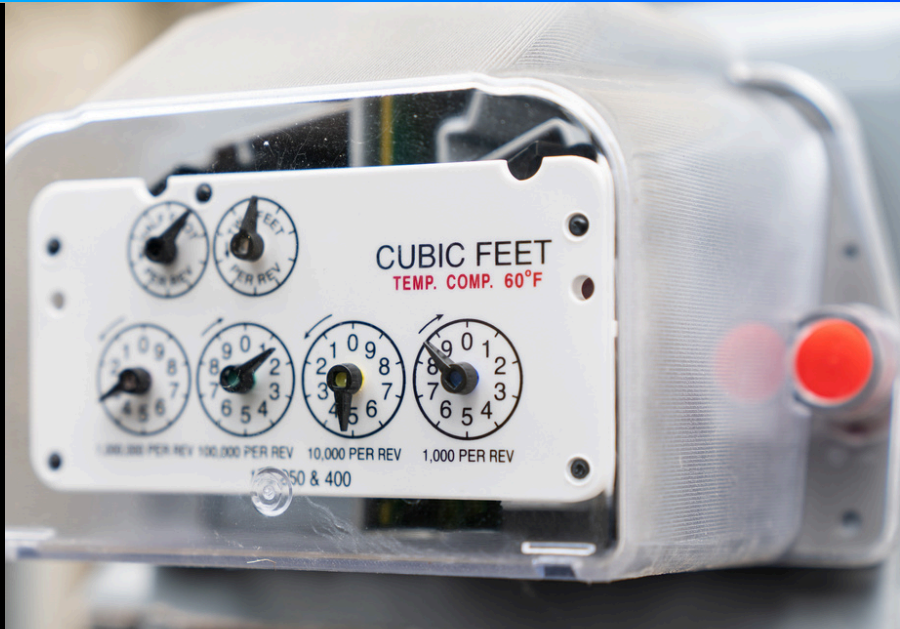
ORUD is committed to providing safe and reliable natural gas to our customers at the most affordable cost. In order to ensure efficiency and accuracy, equipment updates are necessary from time to time. Currently, our technicians are replacing current meter ERT's with updated models, which means you may see a technician in your yard or on your property.

Please note that all ERT change outs are completed at no cost to the customer and that this process will continue throughout the remainder of the year.

WHAT IS AN ERT?

ENCODER RECEIVER TRANSMITTER

A device that fits behind the faceplate of a standard gas meter allowing utility meters to communicate with data collection devices. ERT meters are digital meters that improve the accuracy of meter reading by using radio signals to record and transmit meter data.



Reminder: Natural gas utility technicians have the right to access customer property to inspect, maintain, and service gas lines and meters. This access is essential for ensuring safety, reliability, and compliance with regulations. Please allow our technicians to perform their duties safely and without obstruction.

Thank you for your cooperation!

**MAY
IS SENIOR
APPRECIATION
MONTH!**



Customers age 62 years or older qualify for 10% off any purchase during the month of may.



orud.org | Bill Pay (865) 220-6600