



Responsibly serving our customers beyond their expectations.

APPLIANCE INCENTIVES

Get the most out of natural gas by taking advantage of its many benefits! The charts below show how much you can save when you purchase a new appliance from ORUD.

ELECTRIC TO GAS INCENTIVES

High Efficiency Heat*	\$550
Heat (gas pac, furnace)	\$500
Tankless Water Heater	\$425
Tanked Water Heater	\$400
Cooktop/Range	\$100
Dryer	\$100
Gas Lamp	\$100

GAS TO GAS INCENTIVES

High Efficiency Heat*	\$150
Heat (gas pac, furnace)	\$125
Tankless Water Heater	\$75
Tanked Water Heater	\$60
Cooktop/Range	\$50
Dryer	\$50
Gas Lamp	\$0

WHY CHOOSE NATURAL GAS?

Here are just a few reasons ↓

Beyond the undeniable comforts of natural gas, using natural gas for water heating, gourmet cooking, clothes drying and space heating leaves about half the carbon footprint of electric appliances. Natural gas has saved American businesses \$191 billion since 2009. People prefer the luxury of having access to the convenience and comforts of natural gas. ORUD Natural Gas has 74 years of service providing our community with an affordable, reliable, safe energy choice.

DEPENDABLE ENERGY SOURCE

We offer a dependable energy source. Natural gas is there when you need it most and outages are extremely rare.



LESS RISK

National fire statistics prove that natural gas fire incidents are far less than electric ones. A major cause of home fires is cooking equipment, particularly electric ranges.

LONGER LASTING

Our natural gas appliances have longer life cycles, better energy efficiency and fewer maintenance costs versus their electric counterparts.



INNOVATIVE AND COMMITTED

Emissions from the natural gas distribution system have declined 69% since 1990 due to consistent innovative technological upgrades.

Federal Tax Credits

Water Heater Incentives

Effective Dates 1/1/2023 - 12/31/2032

With the expansion of 25C in 2023, a maximum of \$1,200 will be available for most taxpayers under the Energy Efficient Home Improvement Tax Credit (under the Inflation Reduction Act of 2022).

Any qualifying energy property item (including tankless water heaters and boilers) is eligible for a \$600 credit, and biomass stoves, water heaters, and/or heat pumps powered by propane or natural gas are also eligible for a \$2,000 credit. With the expanded 25C tax credit, the same customer would be eligible for credit for qualifying energy efficient upgrades on an annual basis (rather than a lifetime limit).

The program will be extended to 2032 as a result of this expansion.

Note: The CEE (Consortium for Energy Efficiency) highest product category tiering determines which water heating products qualify for credit limits as of 12/20/2022.



OFFICE CLOSURES & IMPORTANT DATES

JANUARY

- 1** New Years Day - Offices Closed 2025
- 16** Team Training - Offices Opening Late
- 20** MLK Day - Offices Closed

FEBRUARY

- 11** Team Training - Offices Opening Late
- 14** Valentine's Day
- 17** President's Day - Offices Closed

MARCH

- 17** St. Patrick's Day
- 18** Team Training - Offices Opening Late

SURVEY

COMPLETE AND RETURN THE SURVEY BELOW TO BE ENTERED FOR THE CHANCE TO WIN A **\$25** WALMART GIFTCARD!



Contact Name

Phone: (xxx)xxx-xxxx

E-mail

- 1.) Within the 12 months , do you recall receiving information from a pipeline company? Yes No
- 2.) Do you know how to recognize a pipeline right-of-way? Yes No
- 3.) Do you know how to recognize a pipeline leak? Yes No
- 4.) Have you ever heard of 811? Yes No
- 5.) How would you know if there is a pipeline near you? (check all that apply)
 - Pipeline Marker
 - Line runs through property
 - Received Mailing
 - Other:
- 6.) If you are planning on digging, which of the following actions would you be likely to take? (check all that apply)
 - Call 811
 - Call pipeline company
 - Don't know
- 7.) How often do you check to see if a pipeline exists, and where it is located, prior to digging?
 - Always
 - Usually
 - Sometimes
 - Rarely
 - Never
- 8.) What will you do if you see suspicious activity on or near a pipeline right-of-way? (check all that apply)
 - Call 911
 - Call pipeline company
 - Call 811
 - Nothing
- 9.) What will you do if you see construction-related activity on or near a pipeline right-of-way? (check all that apply)
 - Call 911
 - Call pipeline company
 - Call 811
 - Nothing
- 10.) What would you do in the event of a pipeline emergency? (check all that apply)
 - Call 911
 - Call pipeline company
 - Call 811
 - Nothing
- 11.) How well informed are you regarding pipelines in your community?
 - Very well informed
 - Somewhat informed
 - Not too informed
 - Not at all informed

COMMENTS



Please return to ORUD
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 ATTN: Marketing