



Responsibly serving our customers beyond their expectations.

Office Closures & Important Dates



December 6th - Team Training
Offices Opening Late
December 20th - Employee Christmas Luncheon
Offices Closing at 11:30 am
December 24th & 25th - Christmas Holidays
Offices Closed



January 1st - New Years Day 2025 🌟
Offices Closed
January 16th - Team Training
Offices Opening Late
January 20th - MLK Day
Offices Closed



February 11th - Team Training
Offices Opening Late
February 17th - President's Day
Offices Closed



Underground utility lines are everywhere!

Planting a garden or installing a mailbox or a fence are examples of the type of projects that need 811 professionals to check the area before digging starts! In addition to knocking out your home and neighborhood's service, hitting a line could also result in fines, property damage, and serious injuries. Make the call (or submit an online request) to 811 every time you dig - don't make a judgment call.

**Know what's below.
Call before you dig. Tennessee 811**

Thank you to all that attended the 2024 Annual ORUD Veterans Luncheon!
We were honored to serve our veterans, in this small way, to show our
***** appreciation for their service to our country. *****

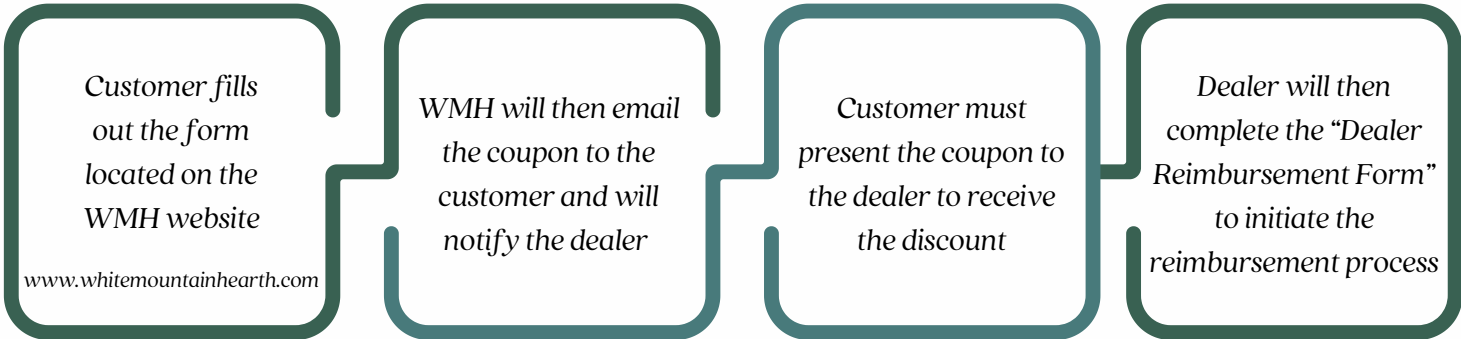


LIMITED *time offer*



White Mountain Hearth is offering customers \$100 off on their products!

Offer valid through December 31, 2024



Redeemable on any serialized item



Give the gift of warmth

ADFAC has provided assistance to families throughout this region for the past 30 years.

Help your neighbors stay warm this winter by giving them the gift of warmth.

The Project SAFE program offered by ADFAC helps provide temporary utility bill assistance to families experiencing financial hardship. Providing these families with aid helps them get back on their feet again, and donations from ORUD customers make a real difference.

Please consider donating today!

I would like to give the gift of warmth and help my neighbors in need by donating to Project Safe!

My check is enclosed \$ _____

Name: _____

I would like to donate \$ _____

Account #: _____

each month for Project Safe. Please add it to my monthly bill.

Address: _____



We thank you for having a heart and heating a home!
Please return this form with your monthly bill.

VISIT OUR SHOWROOM *for all your appliance needs*

@OakRidgeUtilityDistrict

@orudnaturalgas

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