

*Responsibly serving
our customers beyond
their expectations.*

IMPORTANT ANNOUNCEMENT!

Starting October 1st, 2023

Customers with a past-due balance on their natural gas bill will no longer receive a door hanger.

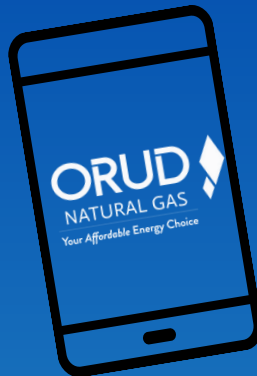
ORUD will send a mailed final notice letter indicating the amount owed, a pay-by date, and the communication that their natural gas service is subject to be discontinued without further notice if the balance remains unpaid. This updated process will allow ORUD to better serve its customers by utilizing resources more effectively.

COMING

SOON



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*Take your budgeting
to the next level with
Levelized
Billing*



*Avoid extreme costs
by leveling your
payments!*

Free Fall Light Up!

Get your gas logs, fireplaces, and wall heaters ready for winter!
Our service technicians will make one complimentary visit per address to light current customers' gas pilot lights from September 5th to September 22nd from 8:00 a.m. to 5:00 p.m., Monday through Friday.

BY APPOINTMENT ONLY.
CALL TO SCHEDULE:
Oak Ridge (865) 483-1377
Kingston (865) 376-9834

September 5th -
September 22nd

FREE

September 25th -
October 6th

\$10

October 9th -
October 13th

\$20

****Dates after October 13th will not be included in the Fall Light Up Program, and the standard service fee of \$30 will apply**

September 2023

SUN	MON	TUE	WED	THU	FRI	SAT
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

October 2023

SUN	MON	TUE	WED	THU	FRI	SAT
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Natural gas is safe. In order to ensure the safe delivery of gas to customers, the natural gas industry spends \$6 billion annually on pipeline replacements and upgrades. Natural gas utilities invest heavily in "811" or "call before you dig" education programs in order to prevent gas leaks caused by excavations.

