



Our mission is to responsibly serve our customers beyond their expectations.

Fall Light Up!



Get your gas logs, fireplaces, and wall heaters ready for winter! Our service technicians will make one complimentary visit per address to light current customers' gas pilot lights from September 7-24th from 8 a.m. to 5 p.m., Monday-Friday.

- ◆ Sept 7 - Sept 24: FREE
- ◆ Sept 27 - Oct 15: \$10
- ◆ After Oct 15: \$20



Call to schedule:

Oak Ridge (865) 483-1377
Kingston (865) 376-9834

Coming in early 2022...

ORUD will be moving to a new customer information database!

What does this mean for you?

- ◆ New account numbers associated with your bill
- ◆ Updated online payment system
- ◆ Budget Billing changes
- ◆ A more user-friendly overall experience!

We will fill you in on details as we know them and have a date finalized for the move. As always, we will continue to maintain our high level of customer service throughout this transition period and will walk our customers through this process.

Thank you!



HAPPY

Labor Day

Our offices will be closed on Monday, September 6th.





VETERANS DAY LUNCHEON



Honoring All Who Served



Calling all military, veteran and active duty!

Mark your calendars and plan to join us for your free lunch on Friday, November 12th. Our goal is to honor you and your service to our country, while at the same time providing a delicious meal for you. In order to ensure your safety, we're giving our veterans the option to come inside our building for their meal, or drive by for a packaged lunch to go. We will have social distancing measures in place inside. If you decide on the drive-through option, you will not have to leave the comfort of your own vehicle.

Who: ORUD Customers who have served in the US armed forces

What: A free lunch to honor the men and women of our Nation's Armed Forces, past and present

Where: ORUD, 120 South Jefferson Circle, Oak Ridge, TN

When: Friday, November 12, 2020 between 11:30am – 1:00pm

How: To register please RSVP by November 5, 2020

Once you fill out the information below, there are 3 ways to RSVP.

◆ **Mail it to:**

ORUD Veterans Day Lunch
102 S. Jefferson Circle
Oak Ridge, TN 37830

◆ **Email your information to:** RSVP@orud.org

◆ **Call with your information:**

Whitley Myers at (865) 220-6061

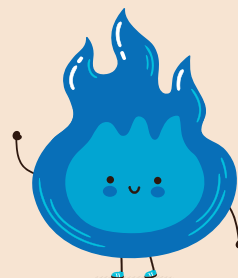
Name of Veteran or Active Duty: _____

Branch of Service: _____

I'll be attending (please check one): in person by drive-thru pick up

Save the Date
**PUBLIC NATURAL
GAS WEEK**
**OCTOBER
4-8, 2021**

**FOOD | SPECIAL DEALS
GIVEAWAYS | FUN**



Follow us on Facebook & Instagram for details