

Responsibly serving our customers beyond their expectations.

# Closed

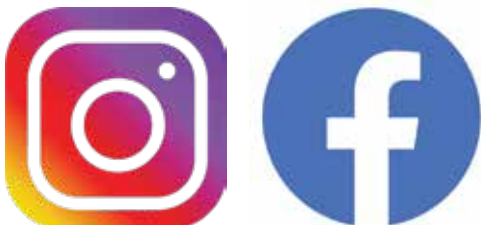
ORUD will be closed Monday,  
 February 21st for President's Day

**If you have a gas-related emergency,  
 call (865) 483-1377.**

## 8 ways to pay your bill

- ◆ Stop by our offices in Oak Ridge or Kingston
- ◆ Drive-thru window
- ◆ 24-hour drop box
- ◆ By phone (865) 220-6600
- ◆ Online at [orud.org](http://orud.org)
- ◆ Through our free mobile app
- ◆ Bank draft or credit card draft

## Follow Us



Natural gas pipes can be located anywhere, even under streets, sidewalks, or your patio. If you're looking to start a project like planting trees or putting in a new mailbox, it's important to know if there are any of these underground pipes in the area you're planning to dig. These underground facilities are marked in accordance with the following designated color code:

|   |   |
|---|---|
|    | Pre-marking of the outer limits of the proposed excavation. Excavación Propuesta.   |
|   | Temporary survey markings. las Marcas Temporarias de la inspección.   |
|  | Electric power lines, cables or conduits, or gaseous materials. Eléctrico, Líneas de fuerza, los Cables, Conducto e Iluminación Cablegrafian.   |
|  | Gas, oil, steam, petroleum, or gaseous materials. Gas, Engrasa, el Vapor, el Petróleo o las Materias Gaseosas.                                  |
|  | Communication, alarm or signal lines, cables or conduits, and fiber. Comunicación, las Líneas de la Alarma o la Señal, Cablegrafian o Conducto. |
|  | Potable water. Agua Potable.  |
|  | Slurry, irrigation and reclaimed water. Agua Recuperada, la Irrigación y la Lechada Forran.   |
|  | Sewers, drainage facilities or other drain lines. Alcantarillas y Desagua las Líneas.   |



**Entérese de lo que hay enterrado.  
 Llame al 811 antes de excavar.**

# Give the gift of warmth

For over 30 years now our community partner, ADFAC, has been working to support families throughout this region. You can give the gift of warmth and help your neighbors with their home heating needs. ADFAC's Project SAFE program is temporary assistance for families who are struggling to pay their utility bills. Donations from ORUD customers truly make a difference and go a long way in helping these families get back on their feet again. Please consider donating today!



Yes, I would like to give the gift of warmth and help my neighbors in need by donating to Project Safe!

\_\_\_ My check is enclosed \$ \_\_\_\_\_.

\_\_\_ I would like to donate \$ \_\_\_\_\_ each month for Project Safe. Please add it to my monthly bill.

Name: \_\_\_\_\_ Account #: \_\_\_\_\_

Address: \_\_\_\_\_



We thank you for having a heart and heating a home!

*Please return this form with your monthly bill.*



**AFFORDABLE.**

**RELIABLE.**

**SAFE.**

