

January 2023

Responsibly serving our customers beyond their expectations.

Closed

ORUD will be closed Monday, January 2nd for New Year's Day and January 16th for MLK Jr. Day.

If you have a gas-related emergency, call (865) 483-1377.

Post-holiday bills got you down?

Let our 0% interest, on-bill payments cheer you back up!

Our customers can receive 0% interest financing for new appliances with approved credit. It's as easy as making a payment with your monthly natural gas utility bill!



Winter



Savings Tip



Don't get caught in the cold or debt this season! Follow our monthly tips to stay warm and save money this winter.

Have your furnace inspected

A furnace should be inspected once a year just like a chimney. If it isn't working properly, an early inspection can give you time to buy a new one before the winter chill sets in. You should also consider having your air ducts cleaned or cleaning them yourself. Make sure you're also changing your furnace filters regularly to keep your furnace working properly!

You can also save big with our generous appliance incentives.

When you shop with ORUD, you get rewarded! You could save up to **\$100** in bill credits on your new natural gas dryer.

Check out our laundry pairs and other natural gas appliances by visiting our online showroom at orud.org

Give the gift of warmth

For over 30 years now our community partner, ADFAC, has been working to support families throughout this region. During the upcoming holiday season, you can give the gift of warmth and help your neighbors with their home heating needs. ADFAC's Project SAFE program is temporary assistance for families who are struggling to pay their utility bills. Donations from ORUD customers truly make a difference and go a long way in helping these families get back on their feet again. Please consider donating today!



Yes, I would like to give the gift of warmth and help my neighbors in need by donating to Project Safe!

___ My check is enclosed \$ _____.

___ I would like to donate \$ _____ each month for Project Safe. Please add it to my monthly bill.

Name: _____ Account #: _____

Address: _____



We thank you for having a heart and heating a home!

Please return this form with your monthly bill.



AFFORDABLE.

RELIABLE.

SAFE.

