

Responsibly serving our customers beyond their expectations.

Appliance Incentives

How much can you save?

ORUD is now offering appliance incentives to allow our customers to enjoy the many benefits of natural gas. View our handy chart below to calculate how much YOU can save when you purchase a new appliance from ORUD.

Electric to Gas Incentives

High Efficiency Heat*	\$550
Heat (gas pac, furnace)	\$500
Tankless Water Heater	\$425
Tanked Water Heater	\$400
Cooktop/Range	\$100
Dryer	\$100
Gas Lamp	\$100

*above 94% AFUE

Gas to Gas Incentives

High Efficiency Heat*	\$150
Heat (gas pac, furnace)	\$125
Tankless Water Heater	\$75
Tanked Water Heater	\$60
Cooktop/Range	\$50
Dryer	\$50
Gas Lamp	\$0

*above 94% AFUE

For more information on our incentive program, or to receive your incentive credit, please visit orud.org. All incentives will be applied in the form of bill credits. No cash refund will be allowed. All appliances (except natural gas primary heat) must be purchased from ORUD to participate in the incentive program. All of the above incentives are contingent upon a successful inspection of newly installed appliances, the gas being turned on, and compliance with all other ORUD rules and regulations. Restrictions may apply; must meet Federal Code Regulations. **If you require assistance or have a question, please feel free to call our office at (865) 483-1377.**

Levelized Billing

Level up your budgeting game by enrolling in our Levelized Billing. This option allows you to plan ahead for fun outings with your family and friends and spend less time calculating your monthly budget!

Our Levelized Billing option spreads your monthly payment amount out evenly to prevent extreme costs throughout the year. However, your amount will fluctuate some each month to reflect an accurate 12 month average.

You can sign up for Levelized Billing at any point during the year, as long as you have 12 months of usage history at your address.

Please Note: If you're already enrolled, you do not have to take action!



Annual Leak Survey



It is that time of year again! Time for ORUD Natural Gas' annual leak survey. As part of our commitment to safety, ORUD technicians will be working in neighborhoods during the next few months conducting its annual leakage control survey on the underground natural gas pipelines. This leak survey is done annually on 1/5 of the overall distribution system and at all schools, churches and business districts as required by the U.S. Department of Transportation. Although most leaks found are very minor, our job is to be proactive in searching out and repairing any leaks before they become a hazard!



HVAC FINANCING PROGRAM



FIXED RATE

TNBank offers a fixed rate 8.69% APR* for 60 months to qualified borrowers. Bank fees apply according to their established fee schedule. As of May 28, 2019, the loan fee is \$150 on the anticipated loan amount of \$5,300.

CREDIT APPROVAL

Credit approval and terms are based on the lender's guidelines which require a minimum credit score of 700 and a debt to income ratio not exceeding 40%. Other financing options may be available for applicants who do not meet the regular program guidelines.

HVAC CONTRACTORS

Upon approval, the HVAC contractor will be notified of their approval and can schedule installation of the HVAC system. Once the natural gas system is installed, they will call ORUD to request an inspection. Once the HVAC unit passes inspection, the contractor will be paid directly.