

Responsibly serving our customers beyond their expectations.



ORUD WILL BE CLOSED

Good Friday



Friday, April 15th

Levelized Billing 101

Our Budget Billing feature has chan into Levelized Billing! This means your monthly payment will be spread out evenly to prevent extreme costs throughout the year. However, your bill amount will fluctuate each month to reflect an accurate 12 month average. You will be able to sign up for Levelized Billing at any point during the year, as long as your account has 12 months of usage history at your address! If you'd like to sign up for Levelized Billing or have any questions, please call (865) 483-1377.



Annual Leak Survey



It is that time of year again! Time for ORUD Natural Gas' annual leak survey. As part of our commitment to safety, ORUD technicians will be working in neighborhoods during the next few months conducting its annual leakage control survey on the underground natural gas pipelines. This leak survey is done annually on 1/5 of the overall distribution system and at all schools, churches and business districts as required by the U.S. Department of Transportation. Although most leaks found are very minor, our job is to be proactive in searching out and repairing any leaks before they become a hazard!

AFFORDABLE

RELIABLE

SAFE



Download our new mobile app!

Don't miss out! Download our new free app to pay your bill and access to all of your account information. Use your phone's camera to scan the QR code for an easy download! Available from the Apple App and Google Play stores.



Apple



Google